MICHAEL TONKIN

Enterprise Architect

47 years old
Villeurbanne (69100) France

CONTACT

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ABOUT ME

Energetic and motivated team player with leadership capacity

Quick learner, with a proven ability to adapt to new challenges

Experienced in driving IT organisational changes

Strong communication and interpersonal skills

Multicultural background; trilingual Swedish, English and French

in LinkedIn

⬀ Scoop.it

💼 EXPERIENCES

Enterprise Architect
April - Since August 2021

- Enterprise architecture in the insurance industry
- Solution architect for "corporate" solutions
- Review & certification of all projects' architectural orientations, propose alternatives
- Promote architectural best practices in the IT community
- Maintain architecture artefacts, used for for business-IT prioritisation in the event of business continuity (cyberattack for example)

Enterprise Architect
Freelance - 2021 to August 2021

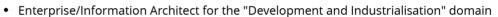Main customer: April insurance

Enterprise Architect
Exakis Nelite, Magellan Partners - February 2018 to August 2020

- Enterprise Architecture Tool Selection Study & implementation for use by an international team
- Create and administer an EA site with erwin EA (formerly Casewise)
- Mega HOPEX v1.3 Administrator
- CIAM Tooling Study
- Define a Europe-wide process for User Lifecycle Management, and tool specification
- Coordinate project-to-run for an industrial solution

Enterprise Architect
Volvo Group Trucks Technology - January 2013 to February 2018

- Enterprise/Information Architect for the "Development and Industrialisation" domain
- Ensure all solutions conform to the Corporate directives and appointed technology track
- Define long-term solution roadmaps to maximise user value while reducing information system complexity and cost
- Conduct pre-studies to evaluate business case of proposed technological changes
- Business information modelling, in partnership with process managers
- Identification of Master Data and ensure correct management of these
- Appoint and follow-up architects to each project; "EA Certification" of all proposed changes
- Part of core team for deployment of new internal EA Framework, describing the EA role within the group
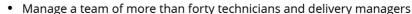
Service Operations Office
Volvo IT - April 2011 to December 2012

- Define, set up and manage a decentralised organisation focused on methods, processes and tools for Operational Service Delivery Management on seven sites across the globe
- Define standards, methods and tools for Delivery Managers
- Organise seminars, teambuilding, and workshops for anchoring new ways of working
- Set up network of experts to ease best practice sharing
- Anchor role, responsibilities and ways of working with the external stakeholders

Manager, Application Production
Volvo IT - February 2007 to April 2011

- Manage a team of more than forty technicians and delivery managers
- Accountable for meeting the Service Level Agreements
- Chairman of technical projects decision committee
- Set up and follow up KPIs of team performance
- Responsible for driving the Continuity Planning on application side
- Build and follow yearly budget

Project Manager
Volvo IT - 2005 to December 2006

- Business analysis using CAMP methodology
- Establish business value & viability of proposed organisation
- Formalise AOM Service with Service Manager, define SRM role
- Local rollout of the Volvo SOx IT General Controls, SOx processes and related tools
- Reporting to global project, local IT management and Renault Trucks Internal Audit & CFO
- Prepare and follow internal and external audits, define and follow up remediation plans

Team Leader, eBusiness Application Operations
Volvo IT - May 2003 to January 2005

- Manage a team specialised in CRM and web applications. Applications are followed from the project
  stage into full-scale production and throughout their active life.
- Negociate and implement Service Level Agreements, provide KPIs, check and act on deviations
- Managerial role for 4 team members

PDM & CAD Operations
Renault Trucks (Volvo IT) - March 1999 to May 2003

- In charge of PDM applications in production environment
- Multi-site, multi-platform installations

Embedded Code Developer
Atos - February 1998 to February 1999

Train embedded systems for Alstom

📋 SKILLS

EA Tools

- Mega HOPEX
- LeanIX
- BiZZdesign
- Orbus iServer
- erwin BP/EA (formerly Wasewise)

Certifications

- SAFe (Scaled Agile Framework)
- Azure Fundamentals (AZ-900)
- ITIL Foundations (v3)
- Big Data Foundations (Stakes and perspectives)

IT Services Management

- Architecture
- Capability Management
- IT Catalogue Management
- SOA
- Master data management
- Continuity management
- Infrastructure
- IT Operations
- Process Management

Soft Skills

- Line Management

- Project Management
- Quality Management & Audit
- Organisational Change Management

Technologies

- OS: Unix, Windows
- Web: Apache, Websphere WAS
- Databases: Oracle, MySQL, PostgreSQL
- B2B: Websphere MQ, CFT, Microservices
- Operations: scheduling, monitoring
- ERP: Siebel, SAP

Languages

- English - Native language
- Swedish - Native language
- French - Bilingual
- German - Conversational
- Spanish - Conversational

🎓 EDUCATION

ITIL v3 Foundations
GLOBAL KNOWLEDGE
November 2010

Master of Engineering (Hons.)
IMPERIAL COLLEGE LONDON
September 1993 to June 1997

Aeronautical Engineering

Erasmus
ECOLE CENTRALE LYON
October 1995 to June 1996

Baccalauréat Européen
SCHOLA EUROPAEA, LUXEMBOURG
1993

✈ INTERESTS

Other

- Member of the Board of ScandinaVie Lyon, a French-Scandinavian cultural association
- Hiking
- Parlour games
- Gardening; permaculture